

Computer & Network Troubleshooting

Keeping your finger on the pulse of your network is a vital part of running a successful business.

We can check the performance of your computer system and networks; including hardware, operating systems, software, bandwidth, etc.

Our level 3 engineers can respond to alerts, determine the root cause and take corrective action on a 24/7 basis. We can assist you in keeping your mission-critical network services up and running.



NETWORK INSTALLATION AND ADMINISTRATION

Windows NT 4.0 and Windows 2000 server network installation, administration and troubleshooting. We will install and configure individual computer nic's, hubs, unmanaged switches, routers, csu/dsu units and firewall appliances.

TECHNICAL SUPPORT

Help desk support for all of your technical questions or problems. This support is offered by on-sites visits, phone and by internet.

**\$25 per hour flat rate for phone support*



COMPUTER TRAINING

Individual and group sessions are available for topics including Computer Concepts, Basic Networking and Microsoft Office Suite 2000.

**Starting at \$50 per hour.*

CUSTOM PROGRAMMING & SYSTEMS DEVELOPMENT

New software development projects or modifications to existing systems can be done to meet the exact needs of your business. Programming languages we support are Visual Basic, Visual Basic for Applications, SAS and Powerbuilder. Database products include DB2, SQL Server, IMS and Microsoft Access Jet.

WEB AUTHORING

Web site designs are unique to satisfy each of our client's individual requirements. We offer domain name registration, web site hosting, banner ad creation and secure site services. Web sites can be developed with standard graphics, digital photos or highly graphic animated images.

Some Web sites allow users to be able to access the site, request specific information, and then have the pages dynamically update to suit their needs. Such a capability is possible by using software that creates database-driven web sites. **Custom or Template Web Pages are available. Template pages starting at \$800*



DYNAMIC DATABASES

Some questions you may have are:

- What is a database-driven web site?
- What are some applications of dynamic databases?
- What software provides such capabilities?

Most web sites consist of a set of individual web pages, connected to each other or to a table of contents page through the use of hyperlinks. Updating data must be done on the individual pages.

A different way of organizing and maintaining web sites is through the use of data bases of information. Such a database-driven web site would then access specific information from the database after the user has filled out a form or asked for specific information.

This is different than having static pages where that the user can access from an index or search. Instead, the page is dynamically created from information requested from the database.

This also has the advantage in that the owner of the data only needs to update the database and not worry about updating individual web pages.

